

ICAP ENERGY
EUROPE
IPHONE &
BLACKBERRY
APP

FAQ

Are there any requirements to get access to ICAP Energy Europe Mobile?

Yes, to get access to ICAP Energy Europe Mobile you must be an ICAP Energy Europe customer.

How do I get access to ICAP Energy Europe Mobile on the iPhone?

On your iPhone go to the App store and search "ICAP Energy." Click on the ICAP Energy icon and download the app for free. After downloading and installing you are required to register. Shortly after you register you will receive a confirmation email that includes a login and password reminder. Go back to the app on your iPhone and login with your details. Alternatively you can connect your iPhone to your PC and download the app from iTunes.

How do I get access to ICAP Energy Europe Mobile on the Blackberry?

Go to the Blackberry App World on your Blackberry and search "ICAP Energy." Click on ICAP Energy Europe and download the app for free. After downloading and installing you are required to register. Shortly after you register you will receive a confirmation email that includes a login and password reminder. Go back to the app on your Blackberry and login with your details. Alternatively you can connect your Blackberry to your PC and download the app online - <https://appworld.blackberry.com/webstore/content/55341>.

Do I get the same quality of service on the iPhone and Blackberry?

In our experience data delivery can be delayed on the Blackberry. Blackberry runs through a mobile network and a

Blackberry enterprise server, whereas the iPhone only runs through a mobile network. To refresh the data on the Blackberry move from one page to the next (e.g. Most Active markets view to Order Book view).

Who do I contact for registration enquiries?

For registration enquiries please contact commods@icap.com.

Who do I contact for technical support?

For technical support please contact mobilesupport@updata.co.uk.

What kind of data will I be able to access on ICAP Energy Europe Mobile?

Coal, emissions, European power, UK power, and natural gas price quotes, order book and charts from ICAP are available on ICAP Energy Europe Mobile. The ICAP Energy Europe Mobile app displays a quote screen showing bid, ask, open, high, low, last change, % change and time, a long quote view with days' open, high, low, last with the day's candle or line chart, and a full screen line, bar, candle and mountain charts with 3 moving averages.

Does ICAP Energy Europe Mobile display real-time market data?

No, there is a 30 second delay.

Can I cancel orders or trade on ICAP Energy Europe Mobile?

No, at present this is a Read-only service.

Is ICAP Energy Europe Mobile compatible with all versions of the iPhone?

No, the app is compatible with iPhone iOS 4.2 or later.

Is ICAP Energy Europe Mobile compatible with all versions of Blackberry?

No, the app is compatible with Blackberry 5.0.0 or later.

Can I login to ICAP Energy Europe Mobile on my iPhone and Blackberry simultaneously?

Yes, but you must register for the iPhone and Blackberry app separately. Therefore you can login to both simultaneously but two registrations are required.

Will ICAP Energy Europe Mobile work on a 2G Blackberry network?

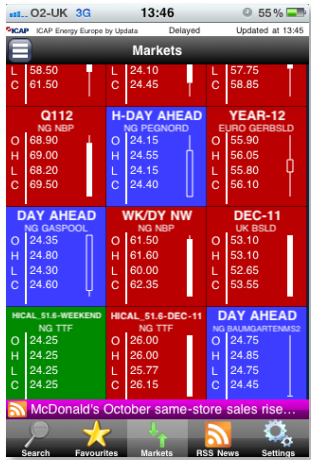
Yes, but you are likely to experience a slow processing speed and network interruptions. Therefore it is highly recommended to use a 3G network if possible.

Do I need a particular data plan with my wireless provider to use ICAP Energy Europe Mobile?

No, but it is recommended to use a Wi-Fi connection whenever possible as this will not impact your data usage with your wireless provider. It is advisable to keep tabs on your data usage with your wireless provider to ensure you don't incur any over usage fees.

ICAP ENERGY
EUROPE
IPHONE
OVERVIEW

MULTIPLE TRADE VIEW

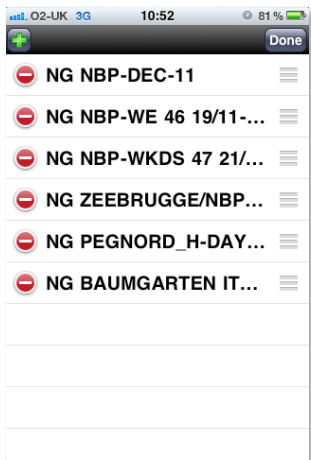


Tap here to see multiple trade view

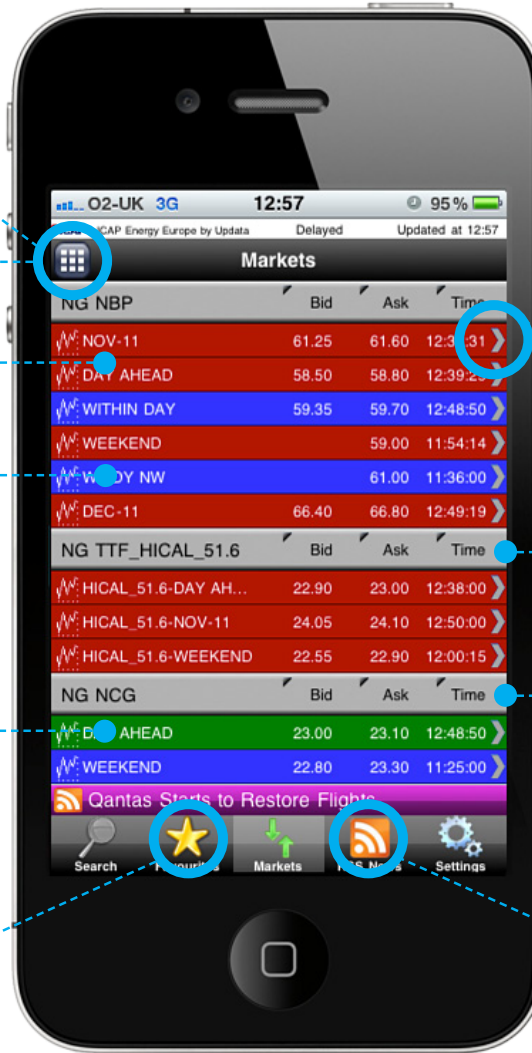
Red - price is down on the day

Blue - price is up on the day

Green - price is unchanged on the day



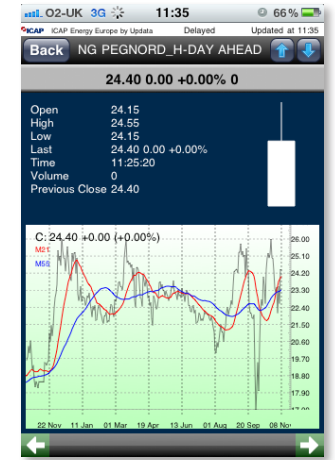
FAVOURITES



The main page displays price quotes in the most active markets.

MAIN DISPLAY

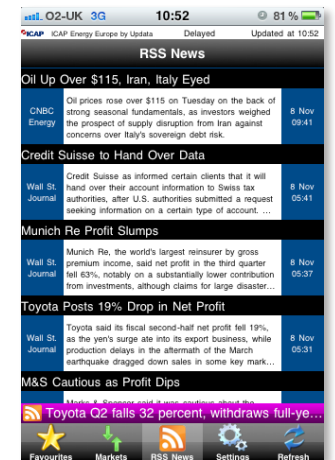
TRADE DETAILS/CHARTS



Tap on a product to view trade details, order book and charts.

Tap any column header to change to Bid, Ask, Chg, %Chg, Time, Last or Vol.

Last trade time



NEWS



ORDER BOOK

Back NG NBP-DAY AHEAD

58.00 -1.70 -2.85% 0

Bid 57.80 58.25 Ask

Time	Price	Price	Time
15:01	57.80	58.25	15:02
14:56	57.60	58.50	14:48
14:56	57.55	58.60	14:24
14:55	57.50	58.80	13:20
14:56	57.50	59.00	12:26
		59.10	10:16
		59.25	09:58
		59.25	09:58
		59.40	09:58
		59.50	09:40
		59.75	07:50
	60.00		07:32
	60.00		07:43



Scroll up and down to the next product

Tap the arrow to view more charts

MULTIPLE TRADE VIEW

Markets

Q112 NG NBP O 68.90 H 69.00 L 68.20 C 69.50	H-DAY AHEAD NG PEGNORD O 24.15 H 24.55 L 24.15 C 24.40	YEAR-12 EURO GERBSLD O 56.90 H 56.05 L 55.80 C 56.10
DAY AHEAD NG GASPOOL O 24.35 H 24.80 L 24.30 C 24.60	WK/DY NW NG NBP O 61.50 H 61.60 L 60.00 C 62.35	DEC-11 UK BSLD O 53.10 H 53.10 L 52.65 C 53.55
HICAL_51.8-WEEKEND NG TTF O 24.25 H 24.25 L 24.25 C 24.25	HICAL_51.8-DEC-11 NG TTF O 26.00 H 26.00 L 25.77 C 26.15	DAY AHEAD NG BAUMGARTENMSZ O 24.75 H 24.85 L 24.75 C 24.45

Tap here to go back to the quote view

HIGH

OPEN

LOW

CLOSE

- ### FAVOURITES
-
- Done
1. Tap the + sign
 2. Search for a product
 3. Tap Done
 4. To delete a product tap -
- NG NBP-DEC-11
 - NG NBP-WE 46 19/11-...
 - NG NBP-WKDS 47 21/...
 - NG ZEEBRUGGE/NBP...
 - NG PEGNORD_H-DAY...
 - NG BAUMGARTEN IT...

ICAP ENERGY
EUROPE
BLACKBERRY
OVERVIEW

MENU EXAMPLE

Most Active				
COAL API2	Bid	Ask	Time	
COAL API2-2012	117.50	118.90	10:21	
	117.50		09:48	
Screen Grabber	Bid	Ask	Time	
Show Bid/Ask	55.40	55.50	10:31	
	57.60	57.75	09:47	
Show Trade/Chg	AHEAD	24.20	24.30	10:40
	Bid	Ask	Time	
Most Active	24.00	24.40	10:06	
Favourites	64.15	64.75	10:28	
	55.75	57.00	10:41	
Chart	55.70	56.30	10:25	
Switch Application	55.15	55.50	10:43	
	66.35	66.55	10:02	
Close	57.50	57.90	10:27	

ORDER BOOK

NG NBP-DAY AHEAD			
119.00 -1.24%			
BID	55.75	ASK	57.00
Time	Price	Price	Time
09:49	55.75	57.00	09:10
09:44	55.70	57.20	08:56
09:47	55.70	57.25	08:55
09:45	55.25	57.25	08:56
		57.40	08:54

Daily

ICAP

Blue - price is up on the day
 Green - price is unchanged on the day
 Red - price is down on the day

Time refers to last trade time.

CHARTS



FAVOURITES

Favourites			
NG BAUMGARTENMS2	Bid	Ask	Time
NG BAUMGARTENMS2-DAY AHEAD	24.10	24.55	15:01
NG GASPOOL	Bid	Ask	Time
NG GASPOOL-DAY AHEAD	24.20	24.65	14:37
NG NBP	Bid	Ask	Time
NG NBP-DAY AHEAD	56.80	57.20	15:35
NG NBP-WEEKEND	55.75	56.45	15:34
NG NBP-Q112	66.00	66.95	14:46
NG NCG	Bid	Ask	Time
NG NCG-DAY AHEAD	24.35	24.50	15:02

ICAP



The main page displays price quotes in the most active markets.

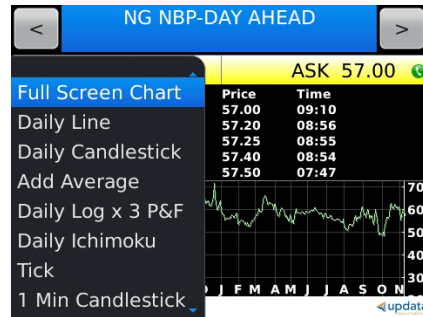
MAIN DISPLAY

ORDER BOOK



If you scroll over a product and press enter, you will be taken to the order book.

CHARTS



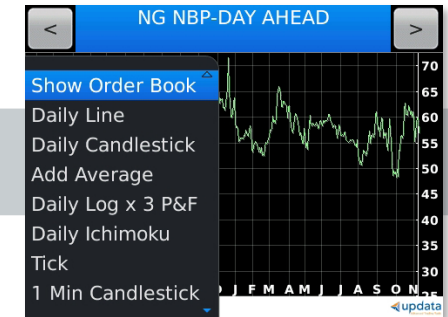
Select the Blackberry key to see a Full Screen Chart, or select other types of charts.

CHARTS



Full Screen Chart.

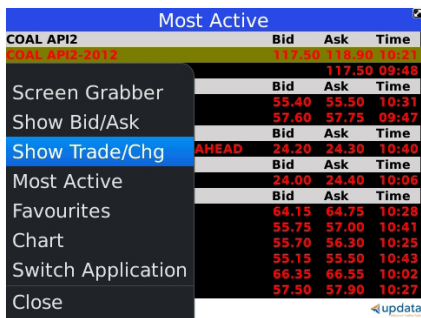
CHARTS



Select the Blackberry key to choose a different style chart or choose Show Order Book to go back to the order book page.

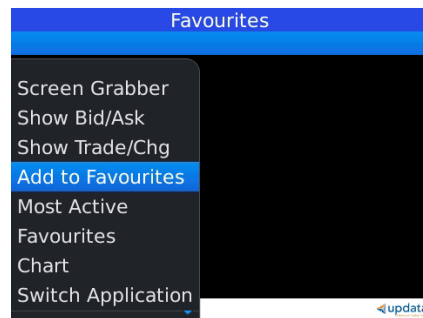
To go back to the Most Active quote page select the return key on your Blackberry.

SHOW TRADE CHANGE



Select the Blackberry key and choose Show Trade/Chg if you would like to view the last traded price and change instead of Bid and Ask.

FAVOURITES



From the Most Active quote page select the Blackberry key and choose Favourites.

Once on the Favourites page, select the Blackberry key and choose Add to Favourites.

FAVOURITES



Choose a market and select the products you want to add to create a custom made portfolio.

FAVOURITES



Contact Details

Email: commods@icap.com

Website: www.icapenergy.com/EU

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